

**From:** Snyder, Jerrod <[Jerrod.Snyder@itron.com](mailto:Jerrod.Snyder@itron.com)>  
**To:** Warren, Mark  
**Sent:** Thu Nov 08 15:46:26 2012  
**Subject:** Itron OpenWay CENTRON meters

Mr Warren,

In response to your query regarding the expected life of the OpenWay CENTRON meters, the expected life is 20 years.

Also, MTBF, or mean time between failure, is a basic measure of a system's reliability. It is typically calculated as the inverse of the failure rate and is represented in units of hours. The higher the MTBF number is, the higher the reliability of the product. The annual failure rate for the OpenWay CENTRON meter is 0.5% for 20 years. Therefore, the MTBF is calculated as  $1/0.005 = 200$  years or 1,752,000 hours.

Regards,  
Jerrod



**Jerrod Snyder**  
Sales Director

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